



Susan Smith – Executive Director

(512) 719-6780

Susan Smith joined the TML MultiState Intergovernmental Employee Benefits Pool (IEBP) in 1995 and developed the Pool's Provider Network bringing managed care options to our Members. The Pool restructured into a team environment in 1996 where Susan served as Central Team Manager. In 1997, Susan assumed the position of Director of Member Services over all three teams. In this position, she managed the teams operations, maintained the Provider Network and directed the marketing effort for the organization. In September 2000, Susan was appointed as the Executive Director.

Susan has been on both sides of health care developing provider networks as well as hospital administration. Her multifaceted expertise in the healthcare industry includes being a Hospital Administrator and Executive Director of three Houston based hospitals. Prior to joining the Pool, Susan was Chief Executive Officer at Integrated Management Services, Inc. where she developed a Houston-based provider network that contracted with a management service organization for infrastructure management. As Executive Director of Baywood Hospital she was responsible for hospital expansion as well as acquiring accreditation for a private school.

Susan has a BA from the University of Texas and a Masters from the University of Houston. She was born in El Paso, Texas, graduated from Monahans High School and lives in Austin.